



My Health, My Care: 24/7 ^{Online} Access to VA

My HealtheVet Coordinator
704-638-9000 x13190

 **My HealtheVet Help Desk**
1-877-327-0022
8AM-8PM, Monday-Friday

Register today!

2 Easy Steps:

1. Register at www.myhealth.va.gov (see guide on reverse).
2. Complete Third Party on-line or In Person Authentication to upgrade to a Premium account in the Release of Information Office or your Primary Care clinic at a VHA healthcare facility. Contact the MHV Coordinator at 704-638-9000, extension 13190 for further assistance.

The screenshot shows the My HealtheVet website interface. At the top right, there are links for Search, About, and Contact. Below these are navigation tabs: Personal Information, Pharmacy, Research Health, Get Care, Track Health, and MHV Community. A central bar contains 'Login to Manage Your Healthcare' and 'Login' and 'Register' buttons. A blue banner below reads 'Welcome to our redesigned site! Learn about what's new and what's the same.' The main content area features four service tiles: Pharmacy (refill prescriptions), Appointments (track upcoming VA appointments), Messages (secure communication), and Health Records (view/print/download records). Below this is a 'Resources' section with links to Benefits, Veterans Health Library, Community, Mental Health, Healthy Living, and Health Living Assessment.

In the Spotlight

It's Here! The Improved My HealtheVet Website



We are proud to announce the release of our newly redesigned website is officially here. It is designed to reflect your needs and adopts the U.S. Web Design Standards to improve your online experience.

[View >](#)

Veteran Appointment Request Mobile App

Have you taken your **flu shot?**

REGISTRATION GUIDE

Go to: www.myhealth.va.gov

Click on 

What is your Relationship to VA?

Must select BOTH:

VA Patient
Veteran

Identification Information

Name
Social Security Number
Date of Birth
Gender

Notifications and Reminders

Options available if email provided:

Rx Refill Shipment Notifications
VA Appointment Reminders
VA Medical Images/Reports Notification
Subscribe to Bi-weekly Newsletter

Contact Information

Email
or
Phone

Choose your User ID and Password

User ID:

6-12 characters
Combination of letters and numbers
No spaces
Not case sensitive

Password:

8-12 characters
Combination of letters and numbers
One special character such as !@#%&*
Case sensitive

Security Questions

Answer 2 security questions:

Security questions are asked to confirm your identity. These questions will be asked if you cannot remember your User ID and/or the Password. Be sure to select questions and answers you will remember. You must select two different questions with two different answers.

The answers to the questions are case sensitive.

Accept My HealtheVet Terms and Conditions and Identity Disclaimer



UPGRADE TO A PREMIUM ACCOUNT OPTIONS

Complete the upgrade process for a Premium My HealtheVet account through Self-Authenticate **on-line**:

ID.me <https://api.id.me/en/session/new>

DS Login

<https://myaccess.dmdc.osd.mil/identitymanagement/authenticate.do?execution=e1s1>;

In person authentication can also be completed at the Release of Information Office or your Primary Care clinic at your VHA health care facility. Current Government issued Photo ID is required to process upgrade.

Future upgrades to My HealtheVet will REQUIRE a Premium account. Please upgrade at your earliest convenience.