

Primary Care Social Workers at
the W.G. (Bill) Hefner VA
Medical Center (Salisbury):

Anna Whisenant, MSW, LCSW

Purple Clinic
x14954

Cassie Hansen, MSW, LCSW-A

Bronze Clinic
x15205

Cindy Pelham, MSW, LCSW

Silver Clinic
x16032

Social Work office

Green Clinic
x14956



*Your PACT Provider enrollment
will determine who your assigned
Social Worker is.

MEET YOUR PRIMARY CARE SOCIAL WORKER

Primary Care Social Workers
at the Kernersville VA Health Care
Center:

Marlon Nolen, MSW, LCSW

Office Location: Ocracoke Island
Extension: 21500

Marquita Laughlin, MA, MSW, LCSWA

Office Location: Pilot Mountain
Extension: 21425

Heather Todd, MSW, MPH, LCSW

Office Location: Old Salem
Extension: 21879



Primary Care Social Worker at the
Charlotte VA Community Based
Outpatient Clinic (CBOC):

Sheila Davis-Estridge, MSW, LCSW

Blue Ridge & Cape Hatteras
x37206

Primary Care Social Workers at
the Charlotte VA Health Care
Center:

Mary Rutledge, MSW, LCSW

Freedom Park, Latta Park
& Grandfather Mountain
x32047

Ebony Harris, MSW, LCSW

Lake Norman & Lake Wylie
x32159

Jennifer Hedrick, MSW, LCSW

Kannapolis Lake, High Rock Lake,
Onslow Beach & Mount Mitchell
x32288

VA



U.S. Department
of Veterans Affairs

How can your Primary Care Social Worker help you?

- Advance Directives (Living Will and Health Care Power of Attorney)
- Home Health Information and Referral
- Hospital Discharge Planning- Coordination with Community Providers
- Adult Day Health Care Referral
- Hospice Information
- Community Resource Referrals (i.e. applications for monetary assistance with rent, electric, medical, etc.)
- Referral to Fiduciary Service
- Aid and Attendance Medical Form
- Caregiver Support Referral
- Referrals to local shelters, low income housing, food and clothing
- Referrals to other VA programs (i.e. Homeless, Substance Abuse, Mental health, Veterans Justice Outreach)
- Community Dental Resources
- Transportation Resources



Other Resources:

Financial Power of Attorney/Legal Aid

North Carolina Legal Aid

1-866-219-5262

Private Attorney

Veterans Benefits Administration (VBA)

Winston Salem VBA

1-800-827-1000

Filing for Social Security/Medicare

Social Security Administration

1-800-772-1213

Senior Health Insurance Information

Program (SHIIP) 1-855-408-1212

Salisbury National Cemetery

704-636-2661

Medicaid, Food Stamps

Dial 211/Go to your county's Department of Social Services

Applications for Service Connection or Non-Service Connected Pension

North Carolina Department of Military and Veteran Affairs 1-844-NC4-VETS



SOCIALWORKERS
leaders. advocates. champions.